

California Statewide Automated Welfare System (CalSAWS)

County Purchase SE-01-2025 Sacramento County – Request for Changes to the General Assistance/General Relief (“GA/GR”) County-Specific Program

I. Overview

Pursuant to Section 4.6 of Exhibit X (Maintenance and Operations ("M&O") Extension) of the Amended Restated and Revised Leader Replacement System Agreement dated August 16, 2019 (the "Base Agreement") between CalSAWS Consortium and Accenture LLP ("Accenture"), Sacramento County ("County") has requested changes to the General Assistance/General Relief ("GA/GR") Automation program County-specific program, as further described in this County order form (the "County Purchase").

II. Scope:

The County identified a business need for Accenture to modify existing County-specific GA/GR Automated Solution program rules to align with the County's updated policy. This County Purchase describes the one-time Regulatory and Administrative ("R&A") Change Budget Services for Accenture to provide technical consulting support to design and build the requested changes to align with the County's revised policies and business needs of the GA/GR Automated Solution program. The one-time R&A Change Budget Services include up to 705 hours to implement the following changes for the GA/GR Automated Solution program for the County:

- Remove Real Property limits applicable for the County in the code tables.
- Remove mandatory verification requirement for Real Property.
- Do not calculate Real Property for the GA/GR Automated Solution program even when property details are available on data collection pages. Do not perform the Real Property test. Populate Real Property value and Real Property limit as zero (0) and Test result as "Pass" on the Eligibility Summary page.
- Remove Personal Property limits applicable for the County in the code tables.
- Remove mandatory verification requirement for Personal Property.
- Do not calculate Personal Property for GA/GR Automated Solution program even when property details are available in data collection pages. Do not perform the Personal Property test. Populate Personal Property value and Personal Property limit as zero (0) and Test result as "Pass" on the Eligibility Summary page.
- Update the redetermination ("RE") period from twelve (12) months to twenty-four (24) months.

This County Purchase also includes R&A Change Budget Services of up to seventy-five (75) hours for administration of the County Purchase order. This includes the management of the County Purchase work plan, coordination with CalSAWS teams and the County, tracking of the County Purchase progress, and providing status updates.

The scope of this County Purchase includes the following:

- One-Time R&A Change Budget Services

III. Assumptions

- The charges set forth in Section V below (the "Total Charges") are based on the scope of work outlined in this County Purchase. Any changes in scope must be mutually agreed upon by Accenture and the County in writing and may result in additional charges. These additional charges will be executed as a revision to this County Purchase.
- One-time R&A Change Budget Services will be worked and invoiced on a time and materials ("T&M") basis up to a maximum of 780 hours. One-time R&A Change Budget Services are estimated to commence upon approval of this County Purchase and continue through the expiration of the Base Agreement (currently July 31, 2025). Invoices for such charges will be submitted to the Consortium monthly in arrears, and the Consortium will, in turn, invoice the County. The County will be invoiced for actual hours worked.
 - Up to 128 hours will be worked and invoiced in State Fiscal Year ("SFY") 2024/25, estimated to commence upon approval of this County Purchase and continue through the end of SFY 2024/25, May 31, 2025. If the County requests more hours for SFY 2024/25, a revision to this County Purchase would be required.
 - Up to 652 hours will be worked and invoiced in SFY 2025/26, estimated to commence June 1, 2025 and continue through the expiration of the Base Agreement (currently July 31, 2025). If the County requests more hours for SFY 2025/26 prior to the expiration of the Base Agreement, a revision to this County Purchase would be required. If the County requires services beyond the expiration of the Base Agreement, a new County Purchase will be required under a new CalSAWS agreement.
 - If the County requests a change to the offshore/onshore staffing mix, then a revision to this County Purchase would be required.
 - This estimate for one-time R&A Change Budget Services excludes hours to support activities that may be required to continue services beyond the expiration of the Base Agreement (currently July 31, 2025).
 - Accenture and County will monitor the hours for R&A Change Budget Services and discuss the addition of more hours with the County if necessary. Any additional hours required for R&A Change Budget Services would result in additional charges. These additional charges would be provided to the County in a separate County Purchase.

- Accenture will work with the County to develop a schedule for this project upon approval of this County Purchase.
 - This County Purchase must be approved by April 11, 2025 in order for one-time R&A Change Budget Services of up to 128 hours to be worked and invoiced in SFY 2024/25, through May 31, 2025, and for one-time R&A Change Budget Services of up to 652 hours to be worked and invoiced in SFY 2025/26, through the expiration of the Base Agreement (currently July 31, 2025). If the County does not approve this County Purchase by April 11, 2025, the schedule for the delivery of the work outlined in this County Purchase will be impacted and the work shall be placed on hold until a new County Purchase is executed under a new CalSAWS agreement.
- There is no implementation date for the changes included in this County Purchase. The changes will be effective from the date that the System Change Request ("SCR") is implemented in Production.
- Any requests for new correspondences would result in additional charges and would be provided via a separate County Purchase.
- The grant amounts and in-kind income amounts will be provided by the County to implement the changes in the CalSAWS System.
- Once in Production, the County will raise all defect or enhancement requests via the ServiceNow ticketing tool.
- The County will identify and provide the appropriate County staff to support Project activities throughout the term of this County Purchase.
- The County must (1) approve this County Purchase and (2) provide the corresponding approved Advance Planning Document ("APD") or alternative form of authorized spending from the Office of Technology and Solutions Integration ("OTSI") that supports this purchase by April 11, 2025 to proceed with this purchase. Otherwise, the estimates provided in this County Purchase will not be valid and a new County Purchase will be required.

IV. Schedule:

The charges associated with this County Purchase will be incurred during SFYs 2024/25 and 2025/26.

V. Total Charges:

The following table outlines the total charges for this County Purchase.

Total County Purchase Charges	SFY 24/25	SFY 25/26	Total Charges
One-Time R&A Change Budget Services	\$23,173.52	\$104,345.91	\$127,519.43
Recurring R&A Change Budget Services	\$0.00	\$0.00	\$0.00
Hardware and Software Charges	\$0.00	\$0.00	\$0.00
Hardware Charges	\$0.00	\$0.00	\$0.00
Hardware Maintenance and Support Charges	\$0.00	\$0.00	\$0.00
Software Charges	\$0.00	\$0.00	\$0.00
Software Maintenance and Support Charges	\$0.00	\$0.00	\$0.00
Production Operations Charges	\$0.00	\$0.00	\$0.00
One Time Charges	\$0.00	\$0.00	\$0.00
Recurring Charges	\$0.00	\$0.00	\$0.00
Total Charges	\$23,173.52	\$104,345.91	\$127,519.43

VI. Attachment 1 to the County Purchase SE-01-2025 – Pricing Schedules

COUNTY PURCHASE APPROVAL

Subject: County Purchase SE-01-2025

The subject document is accepted as allowing Accenture LLP to proceed with the subject County Purchase.

Sacramento County

By: 

Printed Name: ETAM

Title: Director

Date: 2 Nov 25

Approved As to Form:

Sacramento County Counsel

By: Robert Parrish

Printed Name: Robert Parrish

Title: Deputy County Counsel

Date: 4-11-2025

Notice Address:

Sacramento County Department of Human Assistance
1825 Bell Street, Suite 200
Sacramento, CA 95825

CalSAWS Consortium

By: Holly Murphy
Holly Murphy (May 8, 2025 09:12 PDT)

Printed Name: Holly Murphy

Title: CAO

Date: 05/08/2025

Notice Address:

CalSAWS Consortium
620 Roseville Parkway
Roseville, CA 95747

Accenture LLP

By: Lisa Salas
Lisa Salas (May 7, 2025 17:44 PDT)

Printed Name: Lisa Salas

Title: Managing Director

Date: 05/07/2025